#### **CURRICULUM VITAE**

My true passion has always been in programming and development, and I have strong attention to detail and inclination for problem-solving. To build upon this interest, I have recently graduated from a coding Traineeship as a full stack developer including completing 2 real-world projects successfully to specification using a wide range of programming languages. I have excellent customer service, communication, teamwork and organization. Hardworking and calm under pressure with a strong desire to learn new skills and to go above and beyond, I look forward to leveraging my coding skills to establish a rewarding and long term career as a developer.

### **PERSONAL DETAILS**

NAME: Charles Cook

**RESIDES**: Southam

TRANSPORT: Public transport

RIGHT TO WORK: British Citizen

**CONTACT DETAILS:** (M) 07495 779662

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(W) <a href="https://charlescook.co.uk/">https://charlescook.co.uk/</a>

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CODING TRAINEESHIP IT Career Switch Ltd

Coding Traineeship – Full stack developer - 1-year program

During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills

HTML5, CSS3, JavaScript
PHP, SQL, React, jQuery
Python, Node.js, Bootstrap
Command line Git, Github

Remote API access

### **ADDITIONAL TECHNOLOGIES:**

• C++

#### **DEVELOPMENT EXPERIENCE:**

Below are the two briefs of development projects I completed with IT Career Switch which can be found in my bio: https://charlescook.co.uk/

### Portfolio Project #1: "Gazetteer"

The specification was to reply to a website specification for a map-based app to provide information on countries, with a focus on a "mobile-first" development. Preferably using a framework, to then develop HTML, CSS and JavaScript with JQuery modules that use PHP server-based components to source data from third-party APIs (Geonames, OpenWeather). The solution is assessed on its delivery to specification, functionality, and usability.

#### Portfolio Project #2: "Company Directory"

A more rigorous reply to this specification was required as a user requirements document was needed to be prepared which, when signed off, triggers the release of SQL allowing to develop a "mobile-first" application to maintain a company personnel database (MySQL). Sign off is only achieved upon the student supplying an independently witnessed document providing confirmation of the system's ability to perform error-free.

### **CAREER HISTORY:**

### Jul 2023 – Present POSITION HELD:

### The Butcher's Arms Pub Chef

- Worked under high pressure to deliver a satisfactory product to customers
- Communicated and worked well with the team to deliver products on time
- Quickly learned new meals as the menu rotated
- Monitored stock and ensured adequate levels
- Ensured workplace was clean and sanitised

### Jun 2023 – Present POSITION HELD:

# **Everyone Active Lifeguard**

- Vigilantly observed swimmers to ensure their safety and enforce all pool rules and regulations to prevent accidents and injuries
- Participated in regular training sessions to stay updated on the latest rescue techniques and protocols, ensuring readiness to handle any situation
- Maintained a clean and safe environment for customers and staff
- Interacted with members in a friendly and professional manner

### Sep 2021 – Oct 2022 POSITION HELD:

## Ant Marketing Call Centre Agent

- Helped a large volume of customers daily with a positive attitude and a focus on customer satisfaction
- Researched issues through the identification of similar past problems and recommended the most appropriate solution
- Educated customers on company systems, form completion, and access to services
- Safeguarded sensitive information and enforced data protection practices

### Aug 2017 – Jan 2019 POSITION HELD:

#### Co-op Sales Clerk

- Processed payments and returns with accuracy and efficiency
- Worked well with my team and delegated large tasks into smaller more manageable tasks
- Maintained customer satisfaction with quick and professional handling of products
- Went above and beyond what was expected to ensure that the customers were happy and well taken care of

#### **EDUCATION:**

2024

Codeacademy

Full-Stack Engineer

2018 - 2020

**King Edward VI Stratford** 

Three A-Levels (Grade: C - D)

2013 - 2018

St Benedict's Catholic High School

12 GCSEs (Grade: A\* - D)